

**Warranty and Service for Honda MVCI
Part #HON-3828-AFT**

Except as otherwise provided in this warranty, SPX Service Solutions Products are warranted against defects in materials and workmanship for three (3) years (36 months) from the date of shipment. SPX Service Solutions manufactured cables are warranted against defects in materials and workmanship for twelve (12) months from the date of shipment.

Product	Warranty period
(i) The Honda MVCI (PRODUCT), including wireless card	36 months from SPX's invoice date
(ii) Memory Card, USB Cable, OBDII Cable and AC Adapter	12 months from SPX's invoice date
(iii) "AA" NiMH off the shelf Batteries	Manufacturers Standard Warranty applies

**For Technical Support, please call the SPX Hotline at 1.800.533.6127
Monday – Friday, 8:00 A.M. – 8:00 P.M. EST**

Limited Warranty

SPX Service Solutions and its authorized Repair Center(s) (referred to as "SPX") will repair this product with new or rebuilt parts, in the event of a defect in materials or workmanship.

DAMAGES. This warranty only covers failures due to defects in materials or workmanship that occur during normal use for the applicable Service Agreement Period listed below.

SPX MAKES NO REPRESENTATION OR WARRANTIES, EXPRESS OR IMPLIED, WITH RESPECT TO THE PRODUCTS, INCLUDING, WITHOUT BUT NOT LIMITED TO, THE IMPLIED WARRANTIES OF SATISFACTORY QUALITY, MERCHANTABILITY AND OF FITNESS FOR A PARTICULAR PURPOSE, EXCEPT AS EXPRESSLY SET FORTH IN THIS AGREEMENT. IN NO EVENT SHALL SPX BE LIABLE TO PURCHASER FOR ANY LOSS OF DATA, LOST PROFITS OR FOR SPECIAL, INDIRECT OR CONSEQUENTIAL

Limits and Exclusions

This warranty does not cover and shall be void for:

- Damage that is attributable to fire, theft or acts of God.
- Damage caused by environmental influences (electrical storms, magnetic fields etc.).
- Damage which has not been caused during normal operation
- Repair of damage that is cosmetic only or does not affect product functionality such as wear and tear, scratches and dents.
- Failures caused by products not supplied by SPX.
- Failures resulting from alteration, accidental damage, casualty, misuse, abuse or neglect.
- Introduction of liquid or other foreign matter into the unit.
- Improper installation, operation or maintenance.
- Improper connections with peripherals.
- Maladjustment of consumer controls such as function settings.
- Modification or service by anyone other than SPX or its approved Service Providers.
- Products whose serial number has been removed making the unit warranty condition impossible to clearly determine.

SPX shall not be liable for loss of data or other incidental or consequential damages resulting from the use of this product, or arising out of any breach of this warranty. All express and implied warranties, including the warranties of satisfactory quality and fitness for a particular purpose are limited to the applicable warranty period set forth above. SPX shall not be liable for any indirect, special or consequential loss or damage (including without limitation any loss of profits) arising from the use of this product or for any breach of this warranty.

This limited warranty gives SPX specific legal rights, and SPX may have other rights that vary from country to country. SPX must consult the applicable country laws for a full determination of SPX's rights. This limited warranty is in addition to, and does not affect any rights arising out of any contract of sale or by statute. In the event that any product (or part thereof) is replaced, SPX shall transfer ownership of the replacement product (or part) to the customer and the customer shall transfer ownership of the replaced product (or part) to SPX.

4/2010



1. SPX Wi-Fi Installation and Setup Service

SPX does provide professional service to visit onsite and perform a professional site survey and installation of the wireless access points and configure the MVCI's.

- RF spectrum survey analysis. Cost \$1,250 + travel
(An RF survey is not required for a Wireless install. This service may be required to analyze a poor performing wireless environment or as a tool to design a large wireless campus. The survey identifies competing wireless networks, channel conflicts and signal to noise measurements. This represents a one day site visit independent of a wireless install.)
- One access point and labor. Cost \$2,300 + lift rental & travel. Includes the following
 - Cisco 1130 B/G Access Point
 - Smartnet (Cisco Warranty)
 - Power Injector
 - MVCI configuration
 - Labor
- Each additional AP installs. Cost \$1,130. Includes the following
 - Concurrent with the above “One access point and labor”
 - Cisco 1130 B/G Access Point
 - Smartnet (Cisco Warranty)
 - Power Injector
 - Labor
- Each additional MVCI configuration. Cost \$130.
 - Concurrent with the above “One access point and labor”

2. Out of Warranty Support

If a dealer is out of warranty and there is a need for technical support, the dealer has two options

1. Incident based – For a flat fee of \$50, SPX will provide assistance for that instance and issue only.

OR

2. Annual support – The dealer can also sign up for an annual support for \$125 for unlimited incidents.